

Allianz Asia Pacific Delivers Strong Performance in 1H 2024

Outstanding Net Promoter Score (NPS) results are a powerful testament to our relentless pursuit of service excellence, empowering customers with the confidence to embrace tomorrow.



126 mil
customers globally

Total number of clients covered

9.5 mil customers

Life & Health
 3.2 mil
customers

Property & Casualty
 6.3 mil
customers

Total amount of claims paid for 6 months in 2024.

Life & Health
€1,921 mil
(Including surrenders and withdrawals)

Property & Casualty
€450 mil

Processing over 92% of claims each month, Allianz Asia Pacific ensures peace of mind when it matters most. With over 80% of customer issues resolved in a single interaction, we deliver the reliability and assurance that define an exceptional customer experience.

Let's care for tomorrow



People & Culture

- Allianz Asia Pacific (regional office in Singapore)
- Allianz China
- Allianz Indonesia
- Allianz Malaysia
- Allianz Philippines
- Allianz Singapore
- Allianz Sri Lanka
- Allianz Taiwan
- Allianz Thailand

8

markets
in the region

Great Place To Work®

Certified 2024

We are committed to fostering an inclusive and diverse culture, and dedicated to upskilling and creating a dynamic workplace where everyone can thrive.